

Terms and conditions for membership at Røykenbadet

General terms:

This agreement shall enter into force from the date the membership contract has been signed.

- The agreement is between Røykenbadet and the person named in the contract. The agreement applies to all the spa's facilities; pools, baths, fitness and climbing facilities.

From this point on, all terms and conditions apply as follows:

1. Membership at Røykenbadet

- Membership at Røykenbadet can be applied for by persons in good health.
- Persons who are not of legal age or under the age of 18, can obtain membership if a parent or guardian enters into the agreement by signing and agreeing to pay the membership fees.
- Membership is for the individual applicant and cannot be transferred or used by others.
- Membership requires that the member can be imaged and allows the image to be stored in Røykenbadet's membership register and linked to other personal information such as name, address, telephone number, date of birth, etc. The image should only be used by Røykenbadet employees in connection with access control to the facility.
- Obtaining membership at Røykenbadet means accepting the content of the company's privacy statement as it appears on <https://www.roykenbadet.no/personvernerklaering/>
- Members who are registered with a discount or subsidized business agreement, are entitled to a discount if the basis for the discount is valid. The member is obliged to inform Røykenbadet if the basis for the discount ceases. If the discount or subsidy is terminated, the agreement will change to the current membership prices until the member changes or terminates the membership.
- Membership for children and youth will be automatically converted to adult membership the month after the member reaches the age of 18. If the member is entitled to a student discount, the member must apply* for the discount latest at the end of the month before the person reaches the age of 18.

* Present valid documentation that student's discount requirements are met (see section 5. Student Discount).

Røykenbadet:

- Reserves the right to change opening hours.
- Can customize the facility's agenda and opening hours based on member demand, as well as maintain or reduce the agenda in connection with holidays and maintenance work. The facility can also be shut down for other reasons, causing the entire facility to become inaccessible.
- Reserves the right to use parts of the facility for closed activities.

2. Membership payment

- When registering, a monthly fee is paid for the remaining days of the current month as well as a fee for the whole of the following month.
- Persons paying for membership must pay a monthly membership fee according to the current price list.
- The binding period is 12 months.
- There is a requirement that bank deposits transferred by means of giro must be used, and reminders about such deposits will be sent out monthly to those who have not yet created a giro account. In the event of an invoice dispatch, an invoice fee will be added.
- The member must, when changing a bank account, make sure that the bank deducts the agreed monthly amount from the correct account.

Payment date is the 20th of each month, which is payment for the following month.

- Røykenbadet reserves the right, without prior notice, to regulate the membership fee in accordance with the consumer price index.

3. Member's responsibility

- The member is obliged to show valid identification when applying for membership.
- The member will receive one warning in writing regarding a breach / violation in the event of a breach and / or breach of the Røykenbadet's current regulations. In the event of repeated breaches / violations, Røykenbadet may suspend membership for a certain period or terminate the agreement without a refund.

Defaults include: Failure to pay a monthly membership fee despite given notice or other notifications.

- The member must, when changing a bank account, make sure that the bank deducts the agreed monthly amount from the correct account.
- The member is obliged to report change of address, telephone number and other relevant information related to the membership.

Electronic Member Bracelet:

- The member must purchase a personal membership bracelet that cannot be used by others. This bracelet also serves as a locker key when visiting.
- The member bracelet must always be carried and registered upon arrival. Røykenbadet may require the member to show documentation for forgotten bracelets.
- If a member forgets a bracelet four times in two months, a new membership bracelet must be purchased the fourth time to gain access.
- In case of lost or broken member bracelet, a new bracelet is issued for a fee.

4. Student discount

- A discount applies to students at universities, colleges, academies and similar educational institutions, students at public schools and approved private schools of a similar nature to the public ones.
- There is no upper age limit.

- The institution must have a semester period of at least three months. A discount should only be given when the student participates in ordinary tutoring.
- Students must have tutoring and study as the main activity with ordinary education as their goal. In connection with tutoring attendance, students must not receive salaries or other remuneration beyond normal supplementary work / summer jobs.

5. Anti-Doping

- Røykenbadet has entered into an agreement on having a clean facility with Anti-Doping Norway because we want a clean, healthy, and health-promoting training environment at our fitness facility. We therefore do not tolerate the use of doping substances among our customers.
- Røykenbadet requires that an agreement be signed that addresses the following statements:

As a member of Røykenbadet, I abstain from the use of doping substances, and I am aware that the use of doping substances constitutes a material breach of the membership agreement which gives Røykenbadet the right to terminate the agreement with immediate effect.

I undertake not to use doping substances that appear on separate doping lists for the fitness facility I am aware that the list can currently be found at <http://www.rentsenter.no>

- Røykenbadet has entered into an agreement with Anti-Doping Norway on the implementation of doping inspections.

Where Røykenbadet detects signs and symptoms of the use of doping substances, I understand that I will be summoned to address the issue. During the summon, I will be presented with a doping control agreement which commits me to submit a doping test while I am present at the fitness facility if there are still signs of possible doping use.

If I do not sign the declaration (doping control agreement), it is considered a material breach of my membership agreement, and Røykenbadet could cancel the agreement immediately.

- With effect from 1 July 2013, all use of doping substances is criminalized in accordance with the Medicines Act, § 24 a. Use of - or suspicion of use of doping drugs in the Røykenbadet can be reported to the police.

6. Storage and liability for damage / theft

- When storing personal belongings at Røykenbadet, the member must use lockers that can be secured.

If the member forgets belongings during storage in lockers after closing time, Røykenbadet has the right to open the locker and store the belongings elsewhere. Recovered or found belongings are kept in storage for a maximum of 7 days.

- Røykenbadet is not responsible for personal injury, theft or loss of a member's personal belongings that are held at Røykenbadet.

- Røykenbadet requests members not to bring valuables with them when visiting the facility.

7. Putting membership on hold

As a member (with 6- or 12-months continuous membership) at Røykenbadet, you could put your membership on hold for up to 2 consecutive months during a calendar year. This also applies during the binding period. Follow the same procedures as for membership postponement. However, in this case no documentation is required. Putting the membership on hold during the binding period shifts the binding period corresponding to the period you have paused the membership.

8. Postponement of membership

Membership with a binding term of 6 or 12 months at Røykenbadet, can be postponed due to the following reasons:

- Illness or injury that can be documented by a doctor's refusal for his patient to exercise during the applicable period.
 - Pregnancy, which means that you cannot or do not want to exercise. Valid up to 3 months after the pregnancy period
 - Work, studies or military service at a distance of at least 60 km from Røykenbadet, or which is so far away from Røykenbadet that it makes it difficult to make use of the facility and is documented for the period in question.
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- Membership postponement is valid for at least one month and a maximum of twelve months. After twelve months, new documentation must be presented, and the same conditions apply for a new postponement period.
 - If you want to postpone the membership, this can be applied for using the application form at the reception, or by following the online procedure under the tab "Postpone membership" ("Frys medlemskap"). In both cases documentation must be attached.
 - A postponement period can start at any date after the application is sent, including the same day, and documentation must confirm this date. When an application is received by Røykenbadet, confirmation of the postponement period will be sent when the application is processed by the administration. Without written confirmation, the postponement period is not valid.
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- All invoices previously received or received must be paid in the same month, After the postponement period, the corresponding number of days will be compensated for.
 - Postponement does not have retroactive effect, and the member is obliged to apply for postponement immediately if needed.
 - Upon postponement of membership during the binding period, the binding period is shifted to the corresponding period, so that the membership duration is at least twelve paying months.
 - In the event of termination during a postponement period, conditions for termination and termination will not lapse.

Røykenbadet offers pensioners postponement of membership in connection with holiday trips abroad. See separate information on this issue.

9. Termination and change of membership

- The binding period is twelve paying months. After twelve months, the subscription continues unless the member has cancelled the membership.
- Membership of 1 or 6 months expires automatically until the term is over and cannot be terminated during this period.
- The notice period is one month and is counted from the first day of the month after the date the notice has been received. A monthly fee must therefore be paid. However, the member may of course use the facilities this month.
- The cancellation must be conducted in writing via e-mail, ordinary mail, or in person at Røykenbadet.
- Termination prior to the end of the binding period, requires documentation such as a change of address, medical certificate, etc.

10. Legislation and dispute

Membership is subject to Norwegian law

Disputes between the member and Røykenbadet must be solved amicably. If this does not work out, either party may bring the dispute before the ordinary courts.